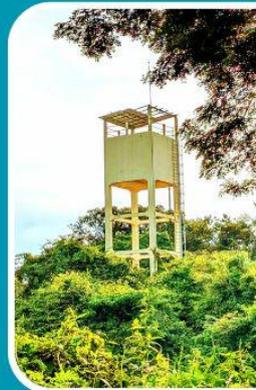




# Association d'Eau Potable du Bassin de Stung Sen (AEPSS)

# ANNUAL REPORT 2025





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## Foreword

### **Mr. CHIN Hin, AEPSS's President**

On behalf of the Board of Directors of the Association d'Eau Potable du Bassin de Stung Sen (AEPSS), I am pleased to present this report, which reflects our collective efforts, achievements, and challenges over the past year.

AEPSS was established with a clear mission: to improve access to safe, sustainable, and affordable drinking water for communities within the Stung Sen basin. Guided by this mission, our association continues to strengthen community-based water management, to enhance technical performance of water supply systems, and to promote good governance and transparency in the service it provides.

Over the past year, AEPSS has made meaningful progress in developing and maintaining water supply infrastructure, improving operational efficiency, and reinforcing the capacities of water user associations and local authorities. These achievements would not have been possible without the strong collaboration of our members, staff, community representatives, local authorities, development partners, and donors, who continue to bring their involvement and support to our projects.

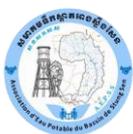
At the same time, we recognize that we are also facing some challenges. Impacts of climate change, increasing operating costs, and the need for continuous technical and institutional strengthening require us to remain committed, innovative, and responsible. The Board of Directors is fully aware of its responsibility to provide strategic guidelines, ensure strong and transparent governance, and support the operational team in addressing such challenges.

Looking ahead, AEPSS remains fully committed to improve service quality, to promote social equity—especially for vulnerable households—and to ensure long-term sustainability for water resources in the Stung Sen basin area. We will continue to work closely with all the stakeholders to build a resilient and community-based water service that contributes to public health, environmental protection, and local development.

On behalf of the Board of Directors, I would like to express my sincere appreciation to all those who have contributed to the success of AEPSS. Together, we will continue our efforts to provide a quality and sustainable service to build a better future for our communities.

Thank you.





## AEPPS's Water Stations



*Kampong Thom Province*

*Preah Vihear Province*

### Maps of AEPSS's integrated water stations

Type: Water supply for communities

Number of integrated water stations: 8

Total number of users:

- 549 Users
- 519 Households users
- 30 Public users

Water volumes consumed for 2025:

- 33,317 m<sup>3</sup> of total annual consumption
- 8,717 m<sup>3</sup> of free volumes provided

Territories: **Kampong Thom and Preah Vihear**



## AEPSS's Figures



No	Communes	Number of villages	Number and type of users						
			HHs*	Schools	Health Centers	Pagodas	City Halls	CPP/ AP**	Pipe length (m)
1	Sala Visai	1	108	2	1		1	1	4,671
2	Ngorn	1	41	1				1	3,349
3	Meanchey	2	19	3	1	1		2	2,324
4	Taing Krasav	3	158	3					7,600
5	Reaksa	2	28	1			1		2,603
6	Putrea	2	43	3	1	1			3,879
7	Teuk Kraham	4	88	3	1	1			8,012
8	Thmey	1	34				1		1,710
<b>Total</b>		<b>16</b>	<b>519</b>	<b>16</b>	<b>4</b>	<b>3</b>	<b>3</b>	<b>4</b>	<b>34,148</b>

\*HHs = Households

\*\*CPP/AP = Cambodian People Party/Administrative Posts

# AEPSS's TOP 5 Achievements in 2025



## FRANCE MISSION

**3 AEPSS's members** participated to a study visit to share experiences with their cooperation partners in the Grand Est region in France.

## CAMPAIGN ON ACCESS TO DRINKING WATER

**AEPSS** organized its first campaign on access to drinking water in Pring Thom commune, where more than 120 villagers showed a strong interest in the service provided by AEPSS.



## INTEGRATION OF A NEW WATER STATION

**1 new drinking water station** was approved for integration into AEPSS's system to receive technical, financial, and management support.



## WSCs' INVOLVEMENT

**WSCs** of 5 communes signed a contract with AEPSS to formalise their relationship and their involvement for the communities.



## WATER NETWORKS

**Almost 100 new household connections** were registered and realized in Pring Thom by AEPSS as subcontractor.



Part 1

# **Restoring Water Stations**



## Objective 1: Putting water stations back into service

### CORE RESULTS

- In line with the Action plan started in early 2024, AEPSS renovated drinking water stations under Phase I, covering 4 priority stations, and continued with Phase II in 2025 which included 3 additional drinking water stations.
- Many maintenance operations were conducted on water supply networks with technical and financial support from AEPSS.
- AEPSS improved water sources to meet quality standards through regular monitoring in collaboration with one of the accredited laboratories in Cambodia.
- Water quality was tracked with on-site analysis to minimize the risk of contamination before distributing water to local inhabitants.



AEPSS's Technician and WSC's Technician installing the cleaning valve in Meanchey commune

Meanchey, Kampong Thom, November 2025



AEPSS's Technician realizing monthly on-site water quality test covering Free-chlorine, Iron, and Manganese in Sala Visai's water station

Sala Visai, Kampong Thom, June 2025

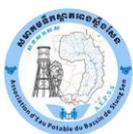
In 2025, in addition to renovating drinking water stations and repairing leaks in distribution networks, AEPSS placed strong emphasis on water quality as a key priority. Each water tower is required to be cleaned at least once a year to ensure the removal of particles, sediments, and any potential contamination inside the storage tanks.

During the year, 4 out of 8 water towers were cleaned, and water samples from each critical sampling point were sent to a laboratory in Phnom Penh for analysis. Furthermore, AEPSS's Technician continued on-site work to ensure that all components—including boreholes, water towers, distribution points, and pipeline networks—were meeting the targeted national water quality standards.

2 workers cleaning the water tank to remove all particles and sediments

Meanchey, Kampong Thom, June 2025





## Objective 2: Strengthening WSCs' capacities

### CORE RESULTS

➤ AEPSS implemented its strategy to support Water Supply Committees (WSCs) of all the communes by strengthening their technical, financial, and management capacities in line with their roles and responsibilities.

➤ In 2025, AEPSS introduced a new invoice template for all the communes. This standardized format enables to save time as well as accuracy and efficiency for collecting water revenues.

➤ AEPSS coordinated technical, financial, and management support and delivered essential supplies and services to WSCs for both training activities and network development.

➤ Management is just as important as technical maintenance. Without effective and sustainable management, a well-built water system will fail over time.



AEPSS's Technician providing technical training to Pring Thom's WSC

Pring Thom, Preah Vihear, October 2025

➤ Management is a crucial pillar for WSCs. It ensures reliable operation, financial sustainability, transparency, and rapid problem-solving. Efficient management builds community trust, supports long-term planning, and links technical services with social commitment. Without effective management, water systems cannot be sustainable, regardless of infrastructure quality.

➤ With WSCs as local relays, AEPSS is working on providing locally anchored water service and improving its internal systems to better serve communities.



To improve efficiency, AEPSS's Team conducted regular follow-up meetings with each WSC. Such meetings enable to raise challenges, weaknesses, and issues faced by WSCs with users and local authorities but also in their relationship with AEPSS.

In accordance with WSCs' needs, AEPSS provides essential interventions through continuous monitoring, coaching, and on-site support. Thanks to monthly coordination meetings and technical visits, AEPSS was able to review and improve maintenance operations, financial management, and service performance. Training was designed to meet each WSC's needs, while standardized tools such as invoice template and methodology or reporting systems improved efficiency as well as transparency. Through coordination with local authorities, AEPSS ensured that WSCs were progressively strengthening their technical, financial, and managerial capacities.

AEPSS engaged local stakeholders, including provincial governors and local authorities (mayors, village chiefs, and focal points), in setting priorities for water station operations and in strengthening WSC's skills to better serve their communities through drinking water service.



AEPSS's Team meeting Taing Krasav's local authorities and WSC to strengthen their capacity in solving issues with the users

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Taing Krasav, Kampong Thom, November 2025



## Objective 3: Raising awareness among communities

### CORE RESULTS

- AEPSS supported both WSCs of Pring Thom and Teuk Kraham to strengthen their capacities in WASH raising awareness.
- Trainings with promotion of good WASH practices were conducted by AEPSS to encourage behavior change among inhabitants in remote areas regarding the use of clean water.

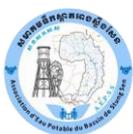
In line with its mission, AEPSS supported local authorities and WSCs in the targeted communes to strengthen their capacities in providing WASH raising awareness training. Such support from AEPSS aims to promote better practices and to raise awareness among communities on the importance of clean water use and good sanitation practices.

To provide such training, AEPSS was accompanied by WASH-SDO, a Cambodian NGO with experience and expertise in raising awareness training.

Group photo of Teuk Kraham's WSC and local authorities after WASH training provided by AEPSS's Team

Teuk Kraham, Preah Vihear, February 2025





## Focus on Pring Thom's project

➤ Pring Thom commune is located in Choam Ksant District, Preah Vihear Province, and was selected among other communes for the construction of a new drinking water station funded by French Donors and introduced by the Provincial Department of Rural Development of Preah Vihear (PDRD-PHV). Previously, more than 450 households relied on purchasing bottled water for drinking and domestic use or were using their own dug wells, which are frequently drying up during the dry season and are getting contaminated during the rainy season.

➤ Pring Thom commune integrated AEPSS's perimeter in July 2025. It is one of the first communes where AEPSS implemented raising-awareness training for WSC and local authorities.

➤ AEPSS was subcontracted to realize all the new connections for the future users of the drinking water service in the commune.

- With the support of AEPSS and the strong engagement of Pring Thom's mayor, the WASH training session was successfully conducted with active participation from WSC's members and local authorities of Pring Thom. Participants were highly engaged and enthusiastic with the training.
- During the session, participants were encouraged to take part in practical exercises and to ask questions, enabling them to later share accurate information with residents about the benefits of using clean water and practicing good hygiene for the health and well-being of their families and the whole community.



WASH raising-awareness training with practical application for Pring Thom's WSC and local authorities

Pring Thom, Preah Vihear, October 2025



## Objective 4: AEPSS's Team capacity building

### CORE RESULTS

➤ Under AEPSS's strategic plan, capacity building is a key activity not only for WSCs but also for AEPSS's Team. Building internal capacities and expertise is essential for AEPSS to provide a quality and sustainable drinking water service but also to be able to meet the needs of communities.

➤ In 2025, AEPSS's Team participated in various trainings provided by national and international institutions and NGOs on a range of topics. These trainings enhanced staff expertise, efficiency, and credibility with partners and communities.

➤ As an example, AEPSS was supported by Gescod's Team in the implementation of Kizeo software to improve its tracking and monitoring skills of the service it provides.

### Focus on WASH raising-awareness training:

- In 2025, AEPSS's Team worked diligently to strengthen their own capacities in WASH raising-awareness training to improve understanding of the operation of the service and key issues on WASH for communities.
- AEPSS's Team benefited from coaching and practical support from WASH-SDO, which strengthened the Team's skills in organizing and providing WASH raising-awareness training. Such capacity building helped AEPSS's Team to be more confident and proactive in organizing trainings with local authorities and communities.
- As a result, AEPSS collaborated with various local NGOs to provide WASH raising-awareness training in targeted communes such as Pring Thom and Teuk Kraham, and AEPSS will continue to implement these activities in the other communes in 2026.



AEPSS's Team receiving WASH raising-awareness training provided by WASH-SDO Phnom Penh, January 2025



In early April 2025, professional Technicians from Syndicat des Eaux et de l'Assainissement Alsace-Moselle (SDEA) provided technical training to AEPSS's Team on chlorination systems, solar energy, electrical systems, and pipe networks. This training aimed to strengthen staff's capacities in maintenance operation, water quality control, and infrastructure management. By improving their technical skills and knowledge, AEPSS's Team is able to maintain existing infrastructure, to develop internal expertise and to ensure a rapid and efficient response to system failures which contributes to provide a sustainable and reliable drinking water service.



In late April 2025, AEPSS's Team received special training from Gescod's Team on Microsoft software. This training aimed to develop the use of Microsoft tools by AEPSS's Team in their daily activities. This training helped AEPSS to enhance data management, financial monitoring, quality tracking and reporting, and communication with partners and users of the water service.

In September 2025, AEPSS welcomed Mr. François Simon from Gescod's Headquarters to provide trainings on Business plan and KPI (Key Performance Indicators) to AEPSS's Team. These trainings strengthened the Team's capacities in monitoring and assessing the service performance to identify the activities to be implemented to improve the drinking water service provided by AEPSS.





Part 2

**Developing  
Governance**



Meeting of the Board of Directors organized by AEPSS to define the strategic directions  
Sala Visai, Kampong Thom, July 2025

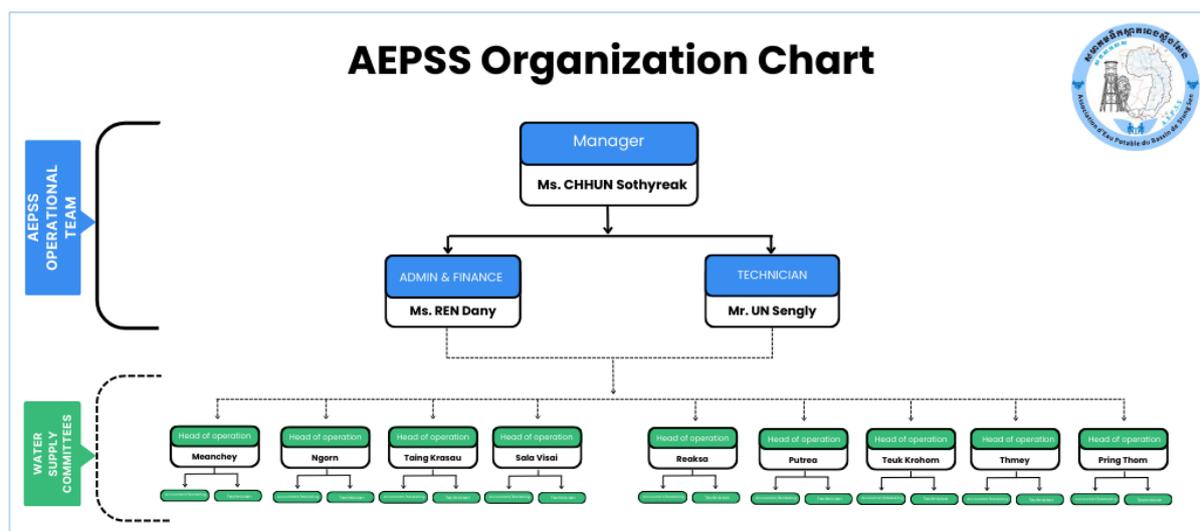
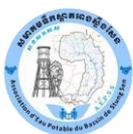
In general, AEPSS organizes several Board of Directors (BoD) meetings each year to gather all the mayors and representatives of the communes of AEPSS's perimeter. The Board of Directors is the opportunity for all the mayors to discuss together the issues and challenges they are facing in their commune and to define the strategic directions of the association.

In 2025, AEPSS held a BoD meeting on July 8<sup>th</sup>. The objective of this meeting was to discuss the relationship between AEPSS and WSCs and to set up limits for free consumption for the public users. Regarding the relationship between AEPSS and WSCs, the objective was to clarify the roles and responsibilities of each party in operating the service and to make their way of communicating more fluent to improve the quality and

performance of the service for the communities.

Regarding the limits for free consumption for the public users, the objective was to support AEPSS in implementing such limits to meet the precise needs of each public place considering its visits. During the BoD meeting, all mayors agreed to implement this strategy as soon as possible to reduce over-consumption, maintain a balanced allocation between public and household users, and control operating costs.

In addition, AEPSS engaged all board members in setting priorities for AEPSS's financial plan, aiming to gradually reduce dependence on French partners' funds to replace it with revenues collected from water tariff, moving toward an autonomous and sustainable association.



In 2025, AEPSS developed and formalized its relationship with Water Supply Committees by clarifying their roles and responsibilities in the water station management.

Improving the roles and strengthening the capacities of WSCs has significantly enhanced the performance and sustainability of the water service provided by AEPSS. With clearer responsibilities and stronger skills, WSCs demonstrate greater involvement in water station operation, including maintenance, revenue collection, and user service. Better coordinating work between AEPSS and WSCs also reduced system breakdowns, water losses, and operating risks.

Improved communication and WSCs' capacity building also developed transparency and governance, helping to build trust among communities and legitimacy for service providers. WSCs' ability to respond to user concerns increased satisfaction and participation. In addition, WSCs' members act as local promoters for good practices in WASH, encouraging safe water use and good sanitation practices, which contributes to improve public health in remote areas of the Stung Sen basin.



### VOICE of Pring Thom's Mayor regarding AEPSS's governance

“As the mayor and representative of all villagers of Pring Thom, I am very happy and grateful that our commune was chosen by the French partners for a new drinking water station supported by AEPSS in financial and technical management. I hope that this water station will provide reliable service with good quality, enough water quantity and long-term sustainability for our community.”

Official integration of the Pring Thom commune in AEPSS's perimeter, AEPSS's President handing the integration contract with the Mayor of Pring Thom

Sala Visai, Kampong Thom, July 2025



### VOICE of Ngorn's WSC on AEPSS's governance

“Since our commune was integrated into AEPSS, I am very happy to work with the association. They have supported us in many ways—not only in management but also with repairs and financial assistance. In addition, AEPSS helped us to reimburse the loan we made for the previous water station repairs.”

Ngorn's WSC receiving the loan repayment from AEPSS's Team

Ngorn, Kampong Thom, April 2025



Beside implementing the relationship with WSCs, AEPSS is also managing the relationship with public users of each commune to fix a limited amount for free consumption. It is a crucial regulation for AEPSS, especially when managing rural water supply systems.

AEPSS, through the Board of Directors, decided to limit free public water consumption to protect water resources, ensure equitable access to drinking water, and maintain system performance. Indeed, uncontrolled use can over-extract groundwater, reduce service reliability, and increase operating costs.

By managing free consumption, AEPSS ensures fair distribution, preserves water quality, reduces hydric stress, and promotes responsible water use among communities, ensuring long-term sustainability of rural water services.

For now, 4 out of 8 communes have implemented regulation measures and practical actions. AEPSS plan to implement these measures in the 4 remaining communes for 2026, with the support of local authorities.

Based on AEPSS's strategy, several meetings were held with public users' representatives, with the mayor as a witness, to evaluate, calculate and agree on the appropriate free water volumes corresponding to the effective needs of each public user.

As a result, all public users' representatives were satisfied with the agreed allocations and signed an agreement, which will be annually reviewed and renewed based on changes in site conditions and number of visitors for each public user.



AEPSS organizing a meeting with all the public users' representatives, the WSC, and the mayor to work on free water consumption limits

Meanchey, Kampong Thom, November 2025



Part 3

**Partnerships and  
Community  
commitment**



## Partnerships

In 2025, AEPSS continued to promote the association and its activities to develop its relationships with all stakeholders and the Governors of both provinces where AEPSS is operating, Kampong Thom and Preah Vihear. By developing its professional network, AEPSS continues to create opportunities for future partnerships and to strengthen its legitimacy by showing to other actors of the sector its involvement and work to improve the living conditions for the rural communities of the Stung Sen basin area.

In February 2025, AEPSS met the Vice-governor of Preah Vihear Province at Preah Vihear's administration. The objective of the meeting was to present the background and missions of AEPSS as well as the activities implemented in the Preah Vihear province to reinforce cooperation at provincial level and to get support from the Province of Preah Vihear.



In June 2025, AEPSS attended the semi-annual Executive Basin Committee (EBC) of the Stung Sen Basin Integrated Water Resources Management (IWRM) Project in Preah Vihear. AEPSS had a chance to present the work progress of the past year as well as the next activities to be implemented, and to reaffirm his involvement in the Working Group I on drinking water.



In July 2025, AEPSS attended the monthly meeting with the Rural Clean Water, Hygiene, and Sanitation working group (WATSAN), which was led by Mr. Srin Poutthy, Director of the Rural Clean Water Supply Department. The objective of this meeting was to give the opportunity to all the NGOs to share the progress and issues about their respective projects on Rural Clean Water, Hygiene, and Sanitation.





In November 2025, AEPSS organized an on-site visit at the Siem Reap Water Supply Authority (SRWSA) in Siem Reap Province. The visit aimed to introduce AEPSS's missions on drinking water supply for communities and to share experiences between AEPSS and SRWSA in managing their services through technical, financial, institutional and organizational discussions.



In October 2025, AEPSS held a meeting with RainWater Cambodia to share information about the progress of the works in Dang Kambet for the new water station project and to prepare the training of Pring Thom's WSC.

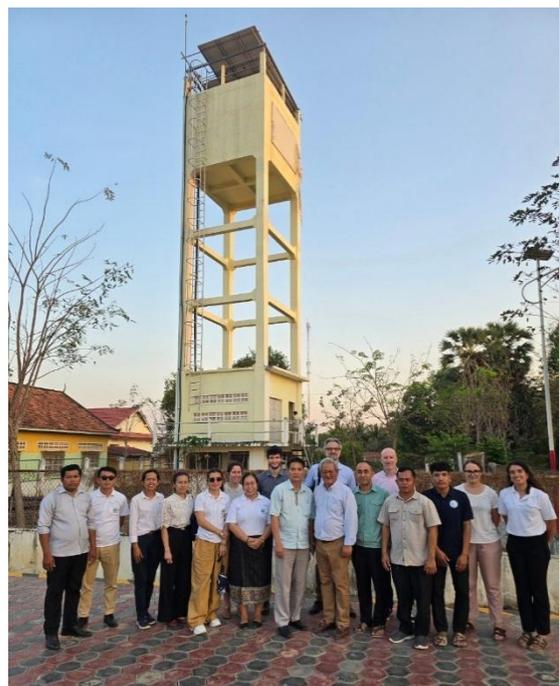


In December 2025, AEPSS organized a meeting with AquaBridge Company, GRET, and iSEA Cambodia to discuss about financial analysis, institutional, and technical aspects for AEPSS's future Business plan to be designed. The meeting was also the opportunity for AEPSS to do an on-site visit of the Sala Visai's water station for AquaBridge Company, GRET, and iSEA.





In March 2025, AEPSS welcomed a delegation from the Lao People’s Democratic Republic, led by H.E. Lim Puy, Vice-director of the Tonle Sap Authority (TSA), at AEPSS’s office in Sala Visai, Kampong Thom Province. The purpose of the visit was to gain deeper insight into AEPSS’s operational model for providing clean water and sanitation services to local communities. The Lao delegation recognized that the AEPSS’s model is effective and well-suited for adaptation and practical application in their own context.



In December 2025, AEPSS’s Team conducted a study visit to meet with the French partners (Agence de l’Eau Rhin-Meuse, Syndicat des Eaux et de l’Assainissement Alsace-Moselle) in Metz and Strasbourg, Grand Est, France.

The objective of the mission was to share experiences between AEPSS and French partners in improving access to clean water and sanitation services for their communities. AEPSS presented its work progress to AERM, which expressed strong appreciation for the achievements and results reached. During the visit, AEPSS had the opportunity to participate in the SDEA General Assembly, which brought together approximately 300 stakeholders from across the region. AEPSS also joined an on-site visit with the EPTB Meurthe-Madon, focusing on flood and water resources management.



This mission was the opportunity to strengthen links between Cambodian and French partners and to reaffirm their full involvement in the cooperation and their ambitions for future projects together.





## Community commitment

In October 2025, AEPSS organized a campaign to improve access to drinking water in Pring Thom commune, Preah Vihear Province. The objectives of the campaign were to raise awareness among the community on the proper use of clean water for domestic purposes and to promote affordable household connections to water service. The campaign reached a total of 136 participants.



In March 2025, AEPSS organized an event for the “World Water Day” in Pring Thom commune, Preah Vihear Province. The purpose of this event was to raise awareness, especially among young people, on how important water is and that many communities in Cambodia are still facing important challenges such as unsafe water, poor sanitation management, floods, and droughts. This event was also the opportunity to promote responsible water use, protection of water resources, and long-term planning to adapt to climate change and population growth.





Part 4

# **Financial Results**





## Financial statement for 2025

### FINANCIAL STATEMENT Association d'Eau Potable du Bassin de Stung Sen (AEPSS)

December 31<sup>st</sup>, 2025

<b>REVENUES</b>		
<b>Category</b>	<b>Details</b>	<b>Amount (USD)</b>
Donations	Donations from French Donors (SDEA, TEM, AERM, MEAE)	\$ 34,100.39
<b>TOTAL REVENUES</b>		<b>\$ 34,100.39</b>
<b>EXPENDITURES</b>		
<b>HR costs</b>		
	Salary and Taxes	\$ 16,028.42
	Staff insurances	\$ 829.23
<b>Total HR costs</b>		<b>\$ 16,857.65</b>
<b>Administrative costs</b>		
	Office supplies and administrative expenses	\$ 4,130.28
	Office rental fee and taxes	\$ 2,540.74
<b>Total Administrative costs</b>		<b>\$ 6,671.02</b>
<b>Program costs</b>		
	Water quality monitoring	\$ 1,078.00
	Water supply material & equipment	\$ 5,056.78
	General operating & Maintenance costs	\$ 101.75
	WASH Training/Consultant	\$ 176.30
	Water Supply Committees' per diem	\$ 621.00
	Per diem for WASH training/operation	\$ 1,124.17
	Staff mobility	\$ 2,413.72
<b>Total Program costs</b>		<b>\$ 10,571.72</b>
<b>TOTAL EXPENDITURES</b>		<b>\$ 34,100.39</b>



## Donors & Partners

### ➤ French partners for technical and financial support



Syndicat des Eaux  
et de l'Assainissement  
Alsace-Moselle

**Syndicat des Eaux et de l'Assainissement Alsace-Moselle**

**France**

*Alsace-Moselle Water and Sanitation Syndicate*

*France*



MARNE • SIEM

**Territoire d'Énergie Marne**

**France**

*Marne Energy Territory*

*France*



**RÉPUBLIQUE  
FRANÇAISE**

*Liberté  
Égalité  
Fraternité*



**AGENCE  
DE L'EAU  
RHIN • MEUSE**

**Agence de l'Eau Rhin-Meuse**

**France**

*Rhin-Meuse Water Agency*

*France*



**MINISTÈRE  
DE L'EUROPE  
ET DES AFFAIRES  
ÉTRANGÈRES**

*Liberté  
Égalité  
Fraternité*

**Ministère de l'Europe et des Affaires Étrangères**

**France**

*Ministry of Europe and Foreign Affairs*

*France*

### ➤ French operational and technical support



**Grand Est Solidarités et Coopérations pour le Développement**

**France**

*Grand Est Solidarities and Cooperations for Development*

*France*



➤ **Cambodian institutional and technical support**



**Ministry of Water Resources and Meteorology**



**Tonle Sap Authority**



**Siem Reap Water Supply Authority**

➤ **Cambodian NGOs and companies for operational and technical support**



**RainWater Cambodia**



**WASH Skills Development Organization**



**AquaBridge Company**



**iSEA Cambodia**



**GRET Cambodia**

## Association d'Eau Potable du Bassin de Stung Sen (AEPSS)



N. 62, Sala Visai, Prasat Ballang,  
Kampong Thom, Cambodia



076-2017-428

